Elijah Palmer

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Automation Consultant and Information Systems student at BYU delivering Salesforce automations, data models, and API integrations for enterprise clients. Certified Salesforce Administrator, Platform App Builder, and Anthropic Claude Certified Architect with daily hands-on AI-assisted development using Claude Code.

EDUCATION

Bachelor of Science: Information Systems **Expected Apr 2028**
Brigham Young University - Marriott School of Business, Provo, UT

- GPA 3.7 | Recipient of the Kevin Higgins Rugby Scholarship

TECHNICAL SKILLS

Salesforce Platform: Apex, SOQL/SOSL, Flow automation, data modeling & object relationships, REST API callouts, deployments (VS Code/SFDX, change sets)
Artificial Intelligence (AI): Claude Code, agentic AI development workflows
Development: Python, SQL, JavaScript, HTML/CSS
Certifications: Claude Certified Architect - Foundations (CCA-F), Anthropic (Jun 2026) |
Salesforce Certified Administrator (Feb 2026) | Salesforce Certified Platform App Builder (Aug 2026)

EXPERIENCE

Automation Consultant **Nov 2025 – Present**
SOLVD (Salesforce & AI consulting partner, Anthropic partner), Remote

- Generated $70K in consulting revenue in first 9 months
- Automated 10+ complex business processes using Apex triggers and Flows
- Built REST API integration connecting Salesforce to SAP via MuleSoft
- Served as sole consultant for an international equipment-leasing client's Salesforce production org
- Managed stakeholder relationships across discovery, design, implementation, testing, and sandbox-to-production deployments

IT Specialist & Technician **Apr 2025 – Sep 2025**
Vivint Smart Home, Odessa, TX

- Ranked #3 of 600 technicians in regional sales revenue through consultative upselling of smart home products
- Trained customers on system usage with AI-assisted walkthroughs, reducing repeat service visits

Certified Nursing Assistant (CNA) **Jan 2025 – Apr 2025**
Orem Rehabilitation & Skilled Nursing, Orem, UT (600+ clinical hours)

- Provided continuous daily care for skilled nursing and rehabilitation residents - ADLs, vitals, mobility, and safety checks
- Recorded vitals, intake, and changes in condition and escalated concerns to the nursing team

Medical Assistant **Jul 2024 – Dec 2024**
Skyline Family Medicine, Mesa, AZ (900+ clinical hours)

- Managed patient intake - histories, vitals, and rooming - as primary MA for an assigned provider
- Performed diagnostic tests and charted in eClinicalWorks EHR software

Volunteer Representative – Khmer Fluency **Jun 2022 – Jun 2024**
The Church of Jesus Christ of Latter-day Saints, Cambodia

- Selected from 100 representatives to help lead mission-wide operations
- Implemented health and safety programs for arriving foreign missionaries
- Created and delivered leadership trainings and language/cultural training materials used across the region

OTHER ACHIEVEMENTS

- Fluent in Khmer (Cambodian)
- Eagle Scout, Scouts of America; 200+ community service hours (homeless shelter, foster care)
- BYU Rugby; Rugby All-American; captained international tour teams (Spain, Dubai); 2x NAI 7s national champion